

SECTION

6

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE
HURON
SOUTH DAKOTA

Section No. 6
 6th Revised Sheet No. 1
 Canceling 5th Revised Sheet No. 1



Account Number

Date Due 99/99/1998
 Please Pay This Amount 999,999.99

Return this portion of the bill with your payment.
 Please direct inquiries to 1-800-245-6977 24 hours a day.

Amount Paid

Account Number		Customer Name / Service Address	
Billing Date		Account Activity	
<u>Energy Costs</u>		Previous Balance	999.99
Elec Cost Per Day 9.99		Payment(s) Received Through 99/99/1998 - Thank You	999.99CR
Gas Cost Per Day 9.99		<u>Utility Service</u>	
<u>Information Center</u>		Outdoor Lighting	999.99
		Electric	999.99
		Natural Gas	999.99
		Taxes	999.99
		Total Current Utility Charges	999.99
		<u>Budget Summary</u>	
		Previous Budget Balance	999.99
		Budget Payments Received	999.99
		Current Utility Charges	999.99
		Current Budget Balance	999.99
		Monthly Budget Payment	999.99
		<u>Products & Services</u>	
		Monthly Fixed Charges	999.99
		Other Charges	999.99
		Other Taxes	999.99
		Adjustments	999.99
		Late Payment Fee	999.99
		Total Amount Due	999.99
		(See back of page for additional billing details)	

A late fee of \$2.00 plus 1 % of the unpaid utility balance will be assessed if not paid prior to the due date.

We appreciate the opportunity to serve you and welcome your feedback.
 We invite you to contact us with your suggestions, concerns, or questions 24 hours a day at 1-800-245-6977,
 e-mail us at advocate@northwestern.com, or write us at P.O. Box 1318, Attention: Customer Advocate, Huron, SD 57350.

Date Filed: October 21, 1998

Effective Date: November 16, 1998

Michael J. Hanson
 Issued By: President & CEO

NORTHWESTERN PUBLIC SERVICE
HURON
SOUTH DAKOTA

Section No. 6
Sheet No. 1.1
Canceling 5th Revised
4th Revised Sheet No. 1.1

Products and Services

Monthly Fixed Charges

Other Charges

Utility Billing Detail

Rate		Read Code	Meter No.	Read Mo Da Days	Meter Readings Current Previous	Mult	Usage	Units	Amount
10	Elec Res Serv	Est	1037642	10 10 23	46043.00 44043.00	1	2000.00	KWH	
				Energy Charge					99.99
				Elec Fuel Purchase Power					99.99
							Service Total		99.99
81	Gas Res Serv	Est	2057806	10 10 23	3654.00 3554.00	1	100.00	CCF	
							100.00	Therm	
				Local Delivery Charge					99.99
				Purch Gas Commodity SD 81					99.99
							Service Total		99.99

Taxes State Sales Tax 9.99 City Sales Tax 9.99 Total Taxes 9.99

This page for information only. All charges are included in the total amount due on the cover page.

We appreciate the opportunity to serve you and welcome your feedback.

We invite you to contact us with your suggestions, concerns or questions 24 hours a day at 1-800-245-6977, email us at advocate@northwestern.com, or write us at P.O. Box 1318, Attention: Customer Advocate, Huron SD 57350. South Dakota customers with unresolved questions or concerns may contact the consumer affairs division of the South Dakota Public Utilities Commission at 500 East Capital Avenue, Pierre, SD 57501, or by Telephone at 1-605-773-3201.

Date Filed: February 18, 2000

Bills on or after
Effective Date: March 1, 2000

Michael J. Hanson
Issued By: President & CEO

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
5th Revised Sheet No. 2
Canceling 4th Revised Sheet No. 2

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Leyendecker
Issued By: Vice President-Market Development

Sheet No. 3

Issued By: Vice President-Market Development

Sheet No. 4

R. F. Leyendecker
Issued By: Vice President-Market Development

R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON,
SOUTH DAKOTA 57350

	1st Revised	Section No. 6
		Sheet No. 6
Cancelling	<u>Original</u>	Sheet No. 6

(SHEET LEFT BLANK INTENTIONALLY)

(D)

Date Filed: June 29, 1981

Effective Date: August 1, 1981

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
2nd Revised Sheet No. 7
Canceling 1st Revised Sheet No. 7

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Levendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
2nd Revised Sheet No. 8
Canceling 1st Revised Sheet No. 8

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
3rd Revised Sheet No. 2
Canceling 2nd Revised Sheet No. 2

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Levendecker
Issued By: Vice President-Market Development

SOUTH DAKOTA GAS RATE SCHEDULE

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

Section No. 6
Original Sheet No. 9.3
Canceling Sheet No. 9.3

**Northwestern Energy - South Dakota
Service Request Form**

This form shall constitute the Customer's Agreement to the terms of the Gas Contract Sales Tariff. The Company shall have the right, to file for, and seek approval by the South Dakota Public Utilities Commission of, changes in rates, charges or other tariff provisions applicable to service hereunder and to place such changes in effect in accordance with applicable law; and this Agreement shall be deemed to have been amended to include such changes and any other changes which become effective by operation of law or by order of any governmental body with jurisdiction.

This agreement shall become effective as of _____, and shall be in effect for a primary term of _____ year(s) from such date, and from year to year thereafter, unless and until terminated by either party upon six (6) months' written notice.

Customer Name: _____ **Account Number:** _____

Customer Address - Gas Delivery Point: _____

Customer Email Address - Notices: _____

Customer Address - Invoices: _____

Customer Contact: _____ **Title:** _____

Phone: _____ **Fax:** _____

Receipt Point (NWE TBS): _____ **Meter Number(s):** _____

Daily Contract Demand: Therms/Day _____

IN WITNESS WHEREOF, the Parties hereto have executed this Service Request Form as of the day and year set forth below.

Company	Customer
NorthWestern Energy	_____
By: _____	By: _____

Title: _____	Title: _____
Date: _____	Date: _____

Date Filed: July 20, 2005 **Effective Date:** September 1, 2005

Effective on less than 30 days notice by authority of the
Public Utilities Commission of South Dakota, dated 8/9/2005.

Jeffrey Decker
Issued By: Regulatory Department

NG05-008

SOUTH DAKOTA GAS RATE SCHEDULE

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

<u>Original</u>	Section No. 6
Canceling _____	Sheet No. <u>9.4</u>
	Sheet No. <u>9.4</u>

Fixed Price Gas Contract for Purchase and Delivery of Natural Gas to _____

1. Agreement and Service:

This Agreement is made and entered this ____ day of _____, to be effective _____ by and between NorthWestern Energy, a division of NorthWestern Corporation, a South Dakota corporation, hereinafter referred to as "Seller", and _____, hereinafter referred to as (Buyer). Seller will provide a natural gas supply and management service providing for the purchase and delivery of fixed price natural gas volumes as agreed to by Buyer..

2. Quantity of Natural Gas:

Seller will agree to sell and tender natural gas at the existing interconnection between the facilities of NorthWestern Energy ("NWE") and the buyer located near _____, South Dakota. Buyer agrees to purchase and receive at this point from Seller, natural gas supplies. Buyer elects to purchase a base load gas quantity ("BLGQ") per month from Seller for the months of November – April. The BLGQ is a fixed commitment, and the level of BLGQ is based on the customers last 3 year average of consumption. Adjustments will be allowed for material changes in the nature of the customers business. , Seller will provide a swing load gas quantity (SLGQ) service, for actual gas usage above or below the base load quantity. All gas purchases for the months May 1 – October 31 will be priced at the monthly Ventura/Demarcation index price.

3. Price - Gas Supply:

a. **Commodity Charge Price** The BLGQ fixed rate is established at _____ including the gross up for applicable fuel rates for all pipeline and distribution systems utilized in delivery of Buyer's supply. Purchases for consumption beyond the contracted average will be available at this price as well. A true-up for the variance in price will be applied to all Rate 86 customers as stated in b. below.

b. **Rate 86 True-Up Charge / Credit**– The monthly over/under recovery of gas costs from the group of rate 86 customers will be tracked on a monthly basis. The rate for the over/under recovered balance will be adjusted monthly to recover the balance over a 12 month period. This will be shown on as a separate line item on the bill. Any customer leaving the Rate 86 customer group will need to make arrangements to recover their share of the balance upon leaving the rate group, as stated in the Rate 86 tariff.

Date Filed: July 20, 2005

Effective Date: September 1, 2005

Effective on less than 30 days notice by authority of the
Public Utilities Commission of South Dakota, dated 8/9/2005.

Jeffrey Decker
Issued By: Regulatory Department

NG05-008

SOUTH DAKOTA GAS RATE SCHEDULE

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

Section No. 6
Original Sheet No. 9.5
Canceling _____ Sheet No. 9.5

4. Term:

The term of this Agreement will be from _____ and will expire _____

5. Terms of Payment

Bills are due and payable upon receipt and will be delinquent if not paid by the 20th day after billing. A late payment charge of 1% of the unpaid balance plus a collection fee of \$2.00 will be assessed against any delinquent account having an unpaid balance of \$5.00 or more at the time of processing of the next monthly bill. Where a customer has been disconnected for non-payment of a bill, a reconnection charge will be assessed in accordance with the Company's concurrent connection policy.

APPENDIX A

Original Dated

Gas Management Service Agreement for Purchase and Delivery of Natural Gas between NorthWestern Energy ("seller") and to Customer, Inc. ("Buyer")

Seller and Buyer agree to the following BLGQ volumes

M o n t h l y B L G Q T h e r m s

<u>Month</u>	<u>Year 1 Volume</u>	<u>Year 2 Volume</u>	<u>Year 3 Volume</u>	<u>Average Volume</u>
November				
December				
January				
February				
March				
April				

* BLGQ can be adjusted with a five-business day notice prior to the month of use.

Buyer: _____ Seller: **Northwestern Energy**

By: _____ By: _____

Title: _____ Title: _____

Date Filed: July 20, 2005

Effective Date: September 1, 2005

NG05-008

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
3rd Revised Sheet No. 10
Canceling 2nd Revised Sheet No. 10

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Levendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 10.1
Canceling Original Sheet No. 10.1

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 11
Canceling Original Sheet No. 11

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON,
SOUTH DAKOTA 57350

Cancelling	<u>1st Revised</u>	Section No. 6
	<u>Original</u>	Sheet No. <u>12</u>
		Sheet No. <u>12</u>

(SHEET LEFT BLANK INTENTIONALLY)

(L)

Date Filed: December 30, 1992

Effective Date: February 1, 1993

Issued By: R. F. Leyendecker
Vice President-Rates & Regulation

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON,
SOUTH DAKOTA

Section No. 6
Sheet No. 13
Cancelling Original
Sheet No.

SURETY BOND FOR UTILITY SERVICES

Form 36

SURETY BOND
FOR
UTILITY SERVICES
WITH
NORTHWESTERN PUBLIC SERVICE COMPANY

KNOW ALL MEN BY THESE PRESENTS that _____,
as Principal and _____, as Surety, acknowledge them-
selves to be indebted and firmly bound unto Northwestern Public Service Company
(NWPS), in the sum of _____ Dollars
(\$_____) for the payment whereof Principal and Surety bind themselves, their
heirs, executors, administrators and assigns, jointly and severally by these presents.

WHEREAS, the Principal has entered into an agreement with NWPS to receive
utility services from NWPS at _____ in
_____, to pay promptly therefor, the
bills presented by NWPS in accordance with the general terms and conditions of service
and rate tariff schedules as filed with and approved by the appropriate regulatory
authorities; and to abide by the rules and regulations of NWPS concerning such
utility services.

WHEREAS, the Principal desires to furnish this Bond in lieu of another type of
security for payment of sums due under the service agreement with NWPS.

NOW, THEREFORE, if the Principal performs its obligations and pays its bills
for such utility services promptly when due, the obligation by the Surety under this
Bond shall be void. If the Principal fails to perform any of the obligations under its
agreement for service with NWPS, this Bond shall be in full force and effect and, upon
written notice by NWPS, any sums due to NWPS under the service agreement shall be
immediately payable.

The Surety may cancel this bond at any time by filing with NWPS thirty (30)
days' written notice of its desire to be relieved of liability. The Surety shall not be
discharged from any liability already accrued under this Bond, or which shall accrue
hereunder before the expiration of the thirty-day period.

In the event that any actions or proceedings are initiated with respect to this
Bond, the parties agree that the venue shall be in Beadle County, South Dakota.

IN WITNESS WHEREOF, the parties have hereunto signed this Bond this _____
day of _____, 19____.

Principal _____

By _____

Surety _____

By _____
Attorney-in-fact

Date Filed: June 30, 1986

Effective Date: Service on and after
November 14, 1986

Issued By: R. F. Leyendecker
Asst. Vice President-Rates & Regulation

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 14
Canceling Original Sheet No. 14

(SHEET LEFT BANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Leyendecker
Issued By: Vice President-Market Development

GE 97-004

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 15.1
Canceling Original Sheet No. 15.1

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 16.1
Canceling Original Sheet No. 16.1

NORTHWESTERN PUBLIC SERVICE COMPANY

NATURAL GAS SALES AGREEMENT

CUSTOMER NAME _____

ADDRESS _____
City State

NWPS agrees to deliver and sell natural gas to the Customer, and the Customer agrees to receive and purchase natural gas from NWPS according to the following terms:

(1) The provisions of NWPS Rate No. _____ and NWPS's General Terms and Conditions, as approved by the appropriate regulatory authority. A copy of these tariff sheets may be obtained from NWPS.

(2) Customer's firm natural gas requirements are _____/day. All natural gas delivered by NWPS to Customer in excess of such firm gas is interruptible gas. Such interruptible gas shall not be used during periods for which notice of curtailment has been given. Use of unauthorized gas during curtailment is subject to application of appropriate penalty provisions.

(3) The term of this Agreement shall be _____ year(s), beginning this date, and shall continue for additional one-year terms beyond such initial term unless 90 days' written notice is provided by either party.

Dated this _____ day of _____, 19____.

CUSTOMER

NORTHWESTERN PUBLIC SERVICE COMPANY

By _____
Title _____

By _____
Title _____

Account No. _____

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Levendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 16.2
Canceling Original Sheet No. 16.2

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 16.3
Canceling Original Sheet No. 16.3

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 16.4
Canceling Original Sheet No. 16.4

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Leyendecker
Issued By: Vice President-Market Development

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 16.5
Canceling Original Sheet No. 16.5

(SHEET LEFT BLANK INTENTIONALLY)

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Leyendecker
Issued By: Vice President-Market Development

**APPLICATION AND AGREEMENT
FOR
COMMERCIAL OR INDUSTRIAL CLASS SERVICE**

NAME _____ DATE _____

SERVICE ADDRESS _____ TOWN _____ DEPOSIT _____

MAIL BILLS TO: NAME _____

ADDRESS _____

CITY OR TOWN _____

The undersigned, hereinafter called Customer, requests NORTHWESTERN PUBLIC SERVICE COMPANY, hereinafter called Company, to furnish service as follows:

UTILITY _____ CLASS OF SERVICE _____

For the service requested, Customer agrees to pay Company at Company's rates as amended from time to time and filed with the South Dakota Public Utilities Commission. When two or more rates of Company are available for a certain class of service, Customer shall select the rate or rates to be applied, and such selection may not be changed within a twelve-month period unless there is a substantial change in the character or conditions of his service. Customer agrees that service will be furnished under Company's Terms and Conditions as amended from time to time and filed with the South Dakota Public Utilities Commission.

Customer hereby agrees to grant to Company such easement as may be necessary to permit construction and maintenance of Customer's electric and/or gas service.

Customer herewith deposits with Company the amount indicated above as a guarantee for the prompt payment of all accounts for service, to be held subject to the conditions stated in the receipt issued by Company.

CUSTOMER

Deposit Receipt No. _____

Firm Name _____

Issued By _____

By _____

Signature _____

AND

Approved By _____

An Individual _____

Address _____

City or Town _____

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON,
SOUTH DAKOTA 57350

Section No. 6
Sheet No. 19
Cancelling Original Sheet No. 19

Form 156
(Rev. 4-92)

APPLICATION AND CONTRACT FOR NATURAL GAS SERVICE

NAME(S) _____ DATE _____

SERVICE ADDRESS _____
City _____ State _____

SOCIAL SECURITY NO(S). _____ DESIRED
SERVICE DATE _____

PHONE NO. _____ EMPLOYER _____ BUS. PHONE NO. _____

MAIL BILLS TO: NAME _____

ADDRESS _____
City _____ State _____ Zip Code _____

IF RENTING, LANDLORD IS:

Name	Address	City	State	Zip Code

Northwestern Public Service Company (hereafter called the "Company") is hereby authorized to run a service pipe from the Company's mains to supply the above premises. This order is made on the express understanding and agreement that the service pipe and all connections and appurtenances shall be and remain the property of the Company, that representatives of the Company shall at all times have the right to enter upon said premises to examine or repair the same, and that the Company shall have the right to remove the same at any time except while under contract to supply gas to said premises for which bills are promptly paid. Service under this contract will be furnished under the Company's Terms and Conditions as amended from time to time and filed with appropriate regulatory authorities.

I/We agree to make the minimum payment as marked below, for the labor and materials, and in the event that it is necessary to install a service pipe a distance in excess of the distance listed below, the additional fee per foot of service pipe in addition to such minimum:

- ☐ Service pipe smaller than two inch, \$90.00 minimum payment for up to 150 feet, plus \$1.00 per foot for each foot in excess of 150 feet.
- ☐ Two inch service pipe, \$175.00 minimum payment for up to 150 feet, plus \$1.50 per foot for each foot in excess of 150 feet.
- ☐ Service pipe larger than two inch, \$300.00 minimum payment for up to 150 feet, plus all actual costs of pipe installations in excess of 150 feet.
- ☐ Mobile homes in mobile home parks, \$75.00 minimum payment for up to 50 feet of horizontal piping, plus \$1.00 per foot for each foot in excess of 50 feet.

I/We further agree that this payment for labor and materials does not include any necessary revisions in my/our piping (that is, piping downstream of the Company's meter) or any conversion or modification of my/our appliances to enable them to utilize natural gas, and does not include any customer connection charge which the Company is authorized to charge for a new service or reconnection of a discontinued service under approved rate schedules.

OWNER(S)

NORTHWESTERN PUBLIC SERVICE COMPANY

By _____
Title: _____

Date Filed: April 13, 1992

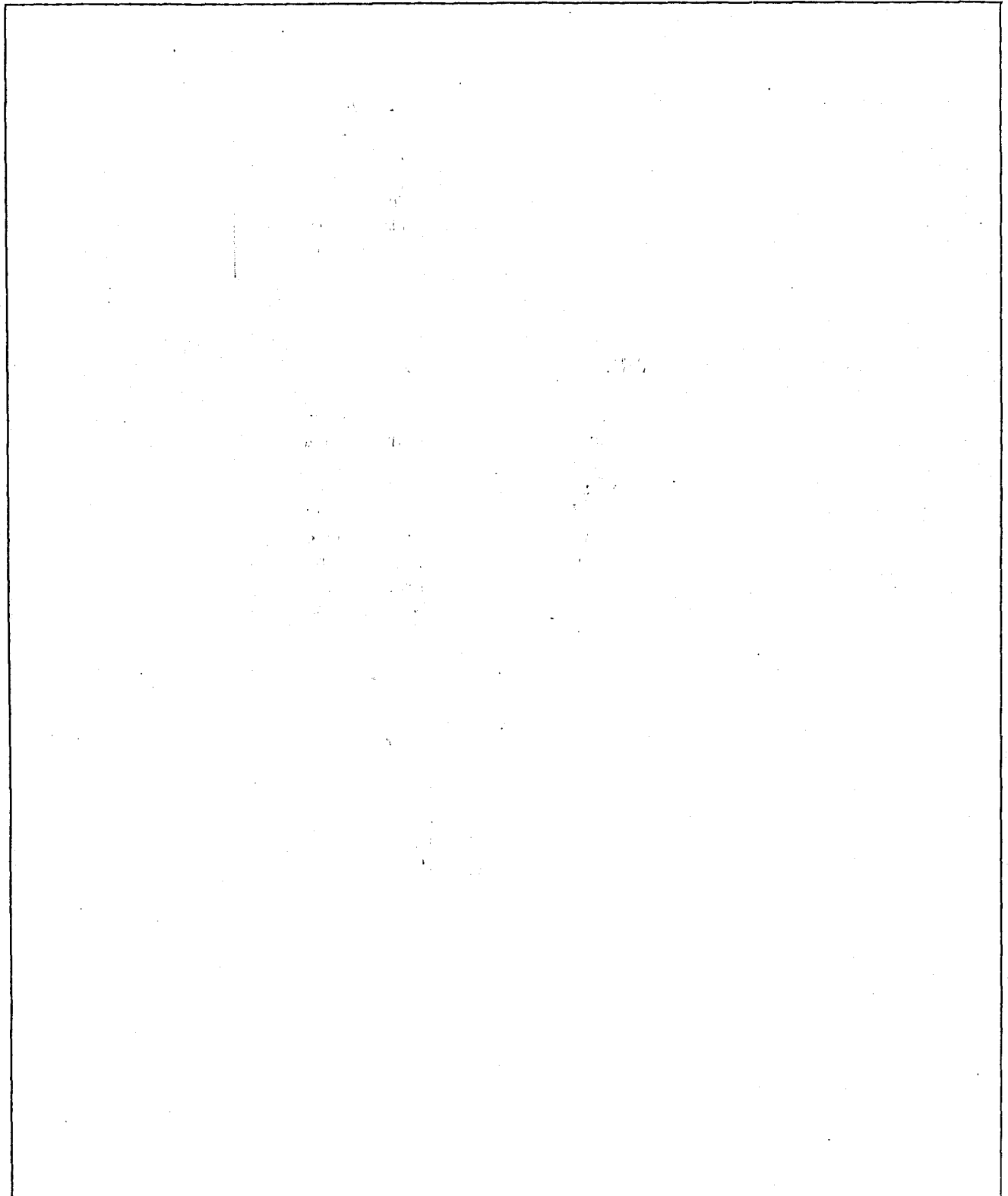
Service on and after
Effective Date: April 24, 1992

Issued By: R. F. Leyendecker
Vice President-Rates & Regulation

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON,
SOUTH DAKOTA 57350

	1st Revised	Section No. 6
		Sheet No. 20
Cancelling	Original	Sheet No. 20



Date Filed: November 18, 1991

Effective Date: December 10, 1991

Issued By: R. F. Leyendecker
Vice President-Rates & Regulation

**Residential
Customer
Information**

*We're here
to serve you!*



Northwestern
Public Service
Company

South Dakota

**TO
NWPS
CUSTOMERS**



General Facts about NWPS.....	pg. 2
PUC Regulation.....	pg. 2
How You Are Billed.....	pg. 3
Electric	
Natural Gas	
An Estimated Utility Bill.....	pg. 4
Paying Your Bill.....	pg. 5
Budget Payment Plan.....	pg. 5
Late Payment Charge.....	pg. 6
Measuring Your Energy Usage.....	pg. 6
Meter Reading	
Meter Testing	
Metering Equipment	
Customer Connection Charge.....	pg. 8
Continuity of Service.....	pg. 8
If You should Have a Complaint.....	pg. 9
In Case of a Dispute.....	pg. 9
Establishing Utility Credit.....	pg. 10
Disconnection of Service.....	pg. 11
Third-Party Notification.....	Back Cover
Call Before Digging.....	Back Cover

Dear Customer:

We're happy to serve you. We base our Company's reputation on providing the very best in customer service, and we encourage you to contact us whenever you need help with your utility service.

This booklet was designed to help you understand your rights and responsibilities as our residential customer and our rights and responsibilities as your electric and/or natural gas supplier. Also included are the steps to follow if you have a question, request or complaint.

If you want to contact the nearest NWPS office, simply refer to your local telephone directory, where you will find the office address and telephone number. For emergencies during non-office hours, call the emergency number listed under Northwestern Public Service Company.

We consider it a privilege to serve you.

A handwritten signature in cursive script, reading "R.A. Wilkens".

R.A. Wilkens
President &

Chief Executive Officer
Northwestern Public Service Company

ABOUT OUR COMPANY

Northwestern Public Service Company is an electric and natural gas utility engaged in generating, transmitting, distributing, and selling electric energy, and in distributing and selling natural gas. (The following are statistics as of December 31, 1991.)

South Dakota Communities

Served Electrically.....108

South Dakota

Electric Customers.....53,294
(including approx. 1,700 farm customers)

South Dakota Communities

Served with Natural Gas.....35

South Dakota

Gas Customers.....30,947

Nebraska Communities

Served with Natural Gas.....4

Nebraska

Gas Customers.....37,409

Number of

Employees.....Nearly 455

NWPS is an investor-owned energy company, owned by 8,000 stockholders from all parts of the country.

PUC REGULATION

Northwestern Public Service Company is regulated by the South Dakota Public Utilities Commission whose duties were expanded in 1975 to include regulation of natural gas and electric utilities. It is the PUC's duty to oversee the rates and services of all public utilities in the state, including approval of all rate changes.

Address: South Dakota Public Utilities
Commission

500 East Capitol

Pierre, South Dakota 57501

Phone: (605) 773-3201

or 1-800-332-1782

HOW YOU ARE BILLED

Once a month you receive a bill from NWPS for the electricity or natural gas you have used the previous month. The bill is due when it is received.

The bill you receive for electric or natural gas service is based upon a meter reading or estimated energy use in the event your meter cannot be read. The bills are figured according to rates that have been approved by the PUC. An explanation of all items which appear on your monthly bill is readily available for your use on the reverse side of each bill you receive.

Electric

Electricity is measured and sold by kilowatt hour (KWH). A kilowatt hour represents the amount of electricity required to operate a 100-watt bulb for 10 hours.

The bill shows the present and previous readings of your electric meter. Subtracting the smaller figure from the larger figure will give you the amount of electricity you have used measured in KWH.

Your KWH consumed multiplied times the charge per KWH in the proper rate schedule will result in the amount you will pay for the electricity you have used. In addition to the above amount, a "fuel and purchased power adjustment" figure, a customer charge, and taxes are added to make up your complete monthly bill.

Natural Gas

Natural gas is measured and sold by hundreds of cubic feet (CCF). The bill shows the present and previous readings of your gas meter. Subtracting the smaller figure from the larger figure will give you the CCF used since the last meter reading date.

Your CCF consumed multiplied times the charge per CCF in the proper rate schedule will result in the amount you will pay for the natural gas you have used. In addition to the above amount, purchased gas, peak shaving, BTU adjustments, a customer charge, and taxes are applied to complete the computation of your bill.

AN ESTIMATED UTILITY BILL

You may receive an estimated bill when an NWPS employee cannot read your meter.

Estimated bills are indicated as such and are based upon your previous use of electricity or natural gas.

If you have questions about an estimated bill, please phone or stop at the nearest NWPS office. Every effort will be made to answer all of your questions.

PAYING YOUR BILL

You may pay your bill by mail. A send-and-return envelope is included with your bill for this purpose. Send the part of your bill that is marked "PLEASE RETURN THIS PORTION WITH YOUR PAYMENT" along with your check or money order. We do not recommend sending cash through the mail.

You may also pay your bill personally at your local NWPS office. Please bring the entire bill with you.

If for any reason, you cannot pay your NWPS bill when it is due, please call your local NWPS office to explain the situation and to make arrangements for paying your bill.

BUDGET PAYMENT PLAN

As a general rule, the area in which we live experiences seasonal extremes in both summer heat and winter cold. The result, of course, can be significant differences in your heating and air conditioning bills from month to month. With this in mind, NWPS offers you a way to avoid unusually high bills caused by heating and air conditioning by averaging them with lower bills. NWPS will estimate your annual energy usage and divide the payments into 12 equal parts with an adjustment based on actual use at the end of the period. This allows you to better budget your utility bills each month. If you are interested in the Budget Payment Plan, contact your nearest NWPS office.

LATE PAYMENT CHARGE

NWPS has been authorized to include a "Late Payment Charge" on delinquent billings.

The charge was authorized because delinquent accounts create an added cost for all customers and not just those who create the problem.

Under the customer billing rules approved by the PUC, utility bills are due upon receipt.

Located at the lower left side of your bill (just above the perforation) is a box which reads: "A LATE PAYMENT FEE OF _____ WILL BE ASSESSED IF PAYMENT IS NOT RECEIVED IN OUR DIVISION OFFICE BY THE NEXT BILLING." If a customer bill is not paid before the next bill is issued, a late payment charge will be applied to any account with an unpaid balance of \$5.00 or more. The late payment charge will be 1% of the unpaid balance, plus a collection charge of \$2.00.

If you need assistance in paying your utility bill, we will make every effort to help you. NWPS will assist eligible customers in obtaining financial aid offered through various governmental agencies and programs.

MEASURING YOUR ENERGY USAGE

Meter Reading

Normally, your electric and/or natural gas meter is read each month by an NWPS employee. This reading is made at intervals which coincide as closely as possible with a 30-day cycle. This monthly visit also gives our meter readers a periodic opportunity to inspect facilities used for natural gas and electric distribution and to make sure they are operating safely and efficiently.

Meter Testing

NWPS conducts a regular program of periodic testing of customers' meters. In this testing, almost all meters are found to be very accurate. You may request NWPS to test the electric or gas meter, and you have the right to be present when the test is conducted. If the test request is made within a year after a previous request, you will be required to pay a deposit. The deposit will be refunded if the meter is found to have an error of 2% or more. The result of this test will be supplied to you within one week after the test is completed.

If a meter is found to have an error of 2% or more, a charge or refund covering the error will be made. The time period for this charge or refund may not exceed six months, unless it can be established that the error was due to some cause, the date of which can be fixed with reasonable certainty, in which case the refund or charge shall be computed from that date.

Metering Equipment

NWPS furnishes customer meters; however, customers are required to furnish, install, and maintain their own meter mounting devices, such as meter sockets, meter pedestals, metering enclosures, and pressure regulating equipment.

CUSTOMER CONNECTION CHARGE

NWPS has been authorized to include a "Customer Connection Charge" in its billing procedures. Use of the Customer Connection Charge will more accurately identify costs to NWPS's customers by assuring that those customers who are responsible for the expenses of connection or reconnection will pay for them. Under this policy, any customer who moves into or relocates within NWPS's service area and who requests utility service, will be assessed a service connection charge. That charge also applies to reconnection of service, as in the case of a meter which may have been temporarily disconnected. The charge will be \$10.00 for all connections made during normal business hours (8 a.m. to 5 p.m.), Monday through Friday, excluding legal holidays) and \$15.00 for connections made during other hours. The charge will be included on the customer's first utility bill after the connection is made.

CONTINUITY OF SERVICE

NWPS attempts to provide continuous service but cannot guarantee an uninterrupted or undisturbed supply of electric or natural gas service. The Company is not responsible for any loss or damage resulting from the interruption or disturbance of service for any cause other than gross negligence by NWPS or its employees, and NWPS is not liable for any loss of profits or other consequential damages resulting from the use of service or any interruption or disturbance of service. NWPS urges its customers to install regulating or protective devices to protect their appliances from potential damage from interruptions in energy supply or fluctuations in service from NWPS.

IF YOU SHOULD HAVE A COMPLAINT

NWPS thinks it is important that you are satisfied with your electric or natural gas service. However, sometimes a question, misunderstanding, or complaint may develop. If it does, please let us know. In most cases, the problem will be solved through a visit or phone call to your nearest NWPS office. Our employees are trained to help you.

NWPS will make a full and prompt investigation of all complaints received. Please address all written complaints to the Division Manager at your nearest NWPS Division office. The address is listed in your local telephone directory.

IN CASE OF A DISPUTE

Whenever a customer advises NWPS before the disconnection of electric or natural gas service that any part of the billing, charges, or service is in dispute, NWPS shall:

1. Investigate the dispute promptly;
2. Advise the customer of the investigation and its result;
3. Attempt to resolve the dispute; and
4. Withhold disconnection of service during such investigation, provided the customer pays the undisputed portion of the bill.

If the dispute is not resolved, NWPS will notify the customer that he or she may appeal to the PUC within ten (10) working days after the disconnection notice was sent for resolution of the dispute.

ESTABLISHING UTILITY CREDIT

Most customers of NWPS are prompt in paying their monthly bills, a fact which we appreciate very much. Some customers, however, seem to find it difficult to maintain a prompt payment record. In cases such as these, NWPS has found it necessary to establish certain policies and procedures to deal with non-payment of bills. These policies and procedures are designed to protect not only NWPS, but also the customers who do pay their bills promptly.

The credit history of anyone applying for service with NWPS will be reviewed. If a customer demonstrates satisfactory credit by traditional means or by providing his payment history with his prior utility company, no security deposit will be required. A customer who does not establish satisfactory credit will be required to establish credit by one of the three means listed below. If a deposit is required of a customer, it will be returned with interest at the end of any twelve-month period during which the customer has demonstrated satisfactory credit, as defined below.

A present customer who has had one or more disconnections of service in the last year, or three or more disconnection notices in the last year, or has an undisputed outstanding debt with NWPS, shall be deemed to have demonstrated unsatisfactory credit. In the event that a customer demonstrates unsatisfactory credit, NWPS will require that the customer:

1. Make a cash deposit of one-sixth (1/6) of the customer's estimated annual bill. Deposits will earn seven percent (7%) simple interest per year from the date of deposit to the date of disconnection; or

2. Provide a guarantor; or
3. Be placed on an early payments list wherein the customer agrees to pay the bill for utility services within five (5) business days after it is received.

If a customer is unable to pay the full amount of the deposit, NWPS will accept payment of the deposit in reasonable installments not to exceed four months.

DISCONNECTION OF SERVICE

If you want to have your electric or natural gas service disconnected as the result of moving or for some other reason, you should let NWPS know at least one business day before you want this discontinuation. You may do this by letter, by personal visit, or by a phone call to your local NWPS office.

Naturally, if a utility bill is not paid within a reasonable length of time, the customer who owes it cannot expect to continue to receive electric or natural gas service from NWPS.

We do not like to disconnect or refuse service to a customer, but sometimes it must be done. The customer will be notified before such action is taken if the reason is:

1. Non-payment of a utility bill;
2. The customer has failed to pay a required deposit or meet the credit requirements;
3. The customer has violated NWPS's rules on file with the PUC (these rules are available for customer inspection at any NWPS office);
4. The customer has broken the terms of the contract for service with NWPS, or has failed to furnish those things necessary to obtain utility service;

5. The customer has failed to allow NWPS employees access to Company equipment located on customer premises for meter reading, inspection, maintenance, replacement of equipment, or to conduct investigations for hazardous conditions; or

6. Unauthorized use or tampering with NWPS's service equipment.

If at any time a hazardous condition is discovered, NWPS may immediately discontinue service until the hazardous condition is corrected. When possible, NWPS will attempt to provide advance notice of such discontinuance to all customers affected.

The following is a list of conditions, all of which are considered before a customer will be disconnected for non-payment of a bill:

1. A customer may be receiving service from NWPS at more than one location. Only the service for which the bill is delinquent may be disconnected.
2. Bills are due when received. Bills become delinquent twenty (20) days after the billing date. This period may be shortened if the customer's name is on the early payments list. This time period may be waived in cases of fraud, illegal use, or when it is clearly indicated that the customer is preparing to leave. If a customer's bill becomes delinquent, NWPS will send that customer a written notice giving an additional ten (10) days in which to pay the bill to avoid disconnection.

3. If this is the customer's first disconnection notice, NWPS will attempt to notify the customer by telephone, personal visit, or certified mail and will provide the customer information about his right to appeal to the PUC.

4. If the customer has been unwilling to pay the bill in full or enter into a reasonable agreement with NWPS to pay the service bill, service will be disconnected.

5. No disconnection will be made if a bona fide or just dispute concerning the bill exists. A dispute is only defined as bona fide and just if the customer pays the undisputed portion of the bill and contacts the PUC with the unresolved dispute within ten (10) working days after the disconnection notice was sent.

6. Residential disconnection may be postponed for one 30-day period by presenting a physician's certificate stating that disconnection would aggravate a resident's existing medical emergency.

7. Residential disconnection will not be made from November 1 to March 31 without adding to the time periods of paragraph 2 an additional 30 days.

8. Electric or natural gas service will not be disconnected on any Friday, Saturday, Sunday, or legal holiday, or at any time when NWPS's business offices are not open to the public.

9. If a customer receives both gas and electric service from NWPS, he may have payments applied to either the gas or electric portion of his bill in order to avoid disconnection of that service.

-
10. In a landlord-tenant situation, where the meter is in the landlord's name, NWPS will not disconnect the utility service until the tenant has been offered the opportunity to put the electric or natural gas service in his or her name, where it is economically feasible to do so, and the tenant has turned down this offer.

THIRD PARTY NOTIFICATION

Any customer may designate in writing the name, address, and telephone number of a third party to be notified in the event that utility service is to be discontinued for non-payment. NWPS will maintain a record of such third-party designations and will give notice of such proposed disconnection to the third party named by the customer. Such third-party designations may be guardians, relatives, friends, or others.

CALL BEFORE DIGGING

If you are planning any excavation or construction on or near your property, please call the local NWPS office 24 hours in advance for location of underground distribution facilities.

SAMPLE FORMS

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON,
SOUTH DAKOTA 57350

1st Revised
Cancelling Original
Section No. 6
Sheet No. 21
Sheet No. 21

S. D. CUSTOMER INFORMATION FOR COMMERCIAL AND INDUSTRIAL CUSTOMERS

Date Filed: May 4, 1992

Effective Date: May 22, 1992

Issued By: R. F. Leyendecker
Vice President - Rates & Regulation

Commercial
and
Industrial
Customer
Information



Northwestern
Public Service
Company

South Dakota

CONTENTS

General Facts About NWPS	2
PUC Regulation	2
How You Are Billed	3
Electric Service	3
• Energy Measurement	
• Demand Measurement	
• Power Factor Adjustment	
• Fuel & Purchased Power Adjustment	
• Sales Taxes	
• Cogeneration & Small Power Production	
• Protection Service	
• Electric Motors	
Natural Gas Service	6
• Contract Demand	
• Purchased Gas Cost Adjustment Clause	
• BTU Adjustment Clause	
• Peak Shaving Adjustment	
• Sales Taxes	
• Gas Transportation Service	
• Billing Day & Curtailment	
Optional Rates	8
An Estimated Utility Bill	8
Paying Your Bill	9
Late Payment Charge	9
Measuring Your Energy Usage	10
• Meter Reading	
• Meter Testing	
• Metering Equipment	
• Master Metering Restrictions	
Resale of Utility Service Prohibited	12
Customer Connection Charge	12
Continuity of Service	12
If You Should Have A Complaint	13
In Case of A Dispute	13
Establishing Utility Credit	14
Disconnection of Service	15
Call Before Digging	18

TO NWPS COMMERCIAL & INDUSTRIAL CUSTOMERS



Dear Customer:

We base our Company's reputation on providing the very best in customer service, and we encourage you to contact us whenever you need help with your utility service.

This booklet was designed to help you understand your rights and responsibilities as our customer and our rights and responsibilities as your electric and/or natural gas supplier. Also included are the steps to follow if you have a question, request or complaint.

If you want to contact the nearest NWPS office, simply refer to your local telephone directory, where you will find the office address and telephone number. For emergencies during non-office hours, call the emergency number listed under Northwestern Public Service Company.

We consider it a privilege to serve you.

R. A. Wilkens

R. A. Wilkens
President &
Chief Executive Officer
Northwestern Public Service Company

ABOUT OUR COMPANY

Northwestern Public Service Company is an electric and natural gas utility engaged in generating, transmitting, distributing, and selling electric energy, and in distributing and selling natural gas. (The following are statistics as of February 29, 1992.)

South Dakota Communities	
Served Electrically	108
South Dakota Electric Customers	53,212
(including approximately 1,700 farm customers)	
South Dakota Communities	
Served with Natural Gas	36
South Dakota Gas Customers	31,129
Nebraska Communities	
Served with Natural Gas	4
Nebraska Gas Customers	37,454
Number of Employees	457

NWPS is an investor-owned energy company, owned by approximately 8,000 stockholders from all parts of the country.

PUC REGULATION

Northwestern Public Service Company is regulated by the South Dakota Public Utilities Commission (PUC) whose duties were expanded in 1975 to include regulation of natural gas and electric utilities. It is the PUC's duty to oversee the rates and services of all public utilities in the state, including approval of all rate changes.

Address: South Dakota Public Utilities
Commission
500 East Capitol
Pierre, South Dakota 57501

Phone: (605) 773-3201
or 1-800-332-1782

HOW YOU ARE BILLED

Once a month you receive a bill from NWPS for the electricity or natural gas you have used the previous month. The bill is due when it is received.

The bill you receive for electric or natural gas service is based upon a meter reading or estimated energy use in the event your meter cannot be read. The bills are figured according to rates that have been approved by the PUC. An explanation of all items which appear on your monthly bill is readily available for your use on the reverse side of each bill you receive.

ELECTRIC SERVICE

• Energy Measurement

Electricity is measured and sold by kilowatt hour (KWH). A KWH represents the amount of energy required to operate a 100-watt bulb for 10 hours. Your bill shows the present and previous readings of your electric meter. Subtracting the previous reading from the present reading and applying any multiplier that may be shown will give you the amount of electricity you have used during the billing month.

• Demand Measurement

For many NWPS commercial and industrial rate schedules, a customer's bill is determined by measuring the KWH of electricity consumed and the customer's measured demand. This demand is the average number of kilowatts (KW) used by the customer during the 15-minute period of maximum use during the billing month. The demand charge is designed to assign to a customer its share of NWPS's fixed investment in production, transmission, and distribution equipment required to meet the customer's maximum demand for electricity. For certain small commercial customers, a flat customer charge is used rather than a measured demand charge. →

ELECTRIC SERVICE, continued.

• Power Factor Adjustment

NWPS may install metering equipment to determine the average power factor of a customer's installation. Power factor is a measurement of the relationship between real power (the useful power that does work) and apparent power (volt-amperes needed to supply magnetizing current which causes energy to flow through fluorescent lamps, motors, and transformers owned by the customer). If such average power factor is less than 95%, the customer's measured demand or energy may be adjusted according to a formula provided in NWPS's rate schedules. NWPS will work with customers to help them achieve a 95% or higher average power factor.

• Fuel and Purchased Power Adjustment

A customer's energy (KWH) charge is increased or decreased to reflect changes in the cost of fuel used to generate electricity and energy purchases experienced by NWPS.

• Sales Taxes

In addition to the above items, state and local sales taxes, which are collected by NWPS and submitted to the South Dakota Department of Revenue, are added to make up your complete monthly bill.

• Cogeneration and Small Power Production

Under the Public Utility Regulatory Policies Act of 1978, power production and cogeneration facilities which have received qualifying status from the Federal Energy Regulatory Commission are authorized to make an interconnection with the electric systems of public utilities, such as NWPS. To obtain further information about such an interconnection, contact your local NWPS office.

• Protection Service

NWPS cannot render service to any customer for the operation of any devices which have a detrimental effect upon the service rendered to other customers. NWPS will endeavor to cooperate with its customers when consulted concerning the intended use of any device.

Where the customer's use of electricity is intermittent or subject to violent fluctuations, NWPS reserves the right to require the customer to furnish at his own expense suitable equipment to reasonably limit such intermittence or fluctuation.

This provision is not applicable to customers utilizing supplemental or alternative energy sources, unless such energy sources create an unsafe or damaging condition on the NWPS electric system or on the electric service provided to other customers.

• Electric Motors

Individual motors over 1/2 horsepower and/or having a rating exceeding 7-1/2 amperes shall be connected to a 240 volt circuit. Single phase motors exceeding 5 horsepower and/or with locked rotor current exceeding 100 amperes shall not be connected to the NWPS system without prior NWPS approval.

NATURAL GAS SERVICE

Natural gas is measured and sold in hundreds of cubic feet (CCF). The bill shows the present and previous readings of your gas meter. Subtracting the previous reading from the present reading and applying any multiplier that may be shown will give you the CCF used since the last meter reading date.

• Contract Demand

For many NWPS commercial and industrial firm rate schedules, a customer's bill is determined by measuring the CCF of gas consumed and the customer's CCF of daily contract demand. Such daily contract demand represents the firm gas volumes contracted by the customer.

• Purchased Gas Cost Adjustment Clause

A customer's natural gas rate per CCF is increased or decreased by an adjustment amount equal to any increase or decrease in the cost per CCF of natural gas purchased by NWPS.

• BTU Adjustment Clause

The rates to be charged by NWPS are for natural gas with a heating value of 1000 British Thermal Units (BTUs) per cubic foot. A customer's metered consumption in CCF volumes will be adjusted upward or downward so that he is billed for an equivalent of 1000 BTUs per cubic foot.

• Peak Shaving Adjustment

NWPS uses propane as a peak shaving fuel during periods of heavy customer usage. The rates as approved by the PUC to be charged by NWPS include a base peak shaving propane fuel cost. A customer's metered consumption in CCF volumes will be adjusted upward or downward for the difference between the actual average peak shaving propane fuel cost and the base cost.

• Sales Taxes

In addition to the above amounts, state and city sales taxes are applied to complete the computation of your bill.

• Gas Transportation Service

NWPS offers firm and interruptible transportation service to its gas customers. Such transportation service is provided under NWPS's tariffs and a Transportation Service Agreement.

• Billing Day and Curtailment of Gas for Interruptible Customers

The billing day for the purpose of determining the amount of firm gas used will be from 12:00 o'clock noon one day until 12:00 o'clock noon the next day. NWPS shall have the right to curtail or limit a customer's use of gas during any billing day to the Contract Demand then in effect when demand by firm and higher priority interruptible natural gas purchasers exceeds available pipeline supply. Curtailment of interruptible gas will commence at 12:00 o'clock noon at the start of a new billing day. Under normal circumstances, notice of curtailment of interruptible gas will be given to the customer prior to 10:00 o'clock A.M. of the calendar day in which curtailment is to begin.

In cases of emergency, however, any notice prior to 12:00 o'clock noon is deemed to place the curtailment in effect at 12:00 o'clock noon, and such curtailment shall continue in effect until NWPS notifies the customer that the curtailment is released. In cases of emergency when notice of curtailment cannot reasonably be given immediately prior to a new billing day, a customer will cooperate with NWPS by curtailing its use of interruptible gas as soon as possible after notice of curtailment by NWPS.

Proper notice of curtailment will be deemed to have been given when any person or persons authorized to receive curtailment orders on behalf of the customer has been notified by telephone or in person by a representative of NWPS. →

**NATURAL GAS SERVICE—Curtailment of Gas
for Interruptible Customers, continued.**

NWPS will endeavor to give a customer as much notice as possible with respect to curtailment of service. A customer must provide and maintain complete standby facilities and have available at all times sufficient standby fuel to maintain continuous plant operations during complete curtailment in the delivery of natural gas.

OPTIONAL RATES

When a customer qualifies for two or more rates, the choice of such rates lies with the customer. A customer who believes he may qualify for service under more than one rate schedule, should contact NWPS for advice on what alternatives are available.

New electric customers or those with increased load requirements may find NWPS's New Business Incentive Rider (Option N), Increased Usage Incentive Rider (Option I), or Discounted Energy Option Rider (Option X) will result in energy cost savings for their firms.

In addition, customers who operate at a high load factor or improve their load factor will benefit from lower cost energy. Load factor is the measure of the efficient use of electrical demand requirements.

AN ESTIMATED UTILITY BILL

You may receive an estimated bill when an NWPS employee cannot read your meter. Estimated bills are indicated as such and are based upon your previous use of electricity or natural gas. For electric customers with demand metering, such meters must be read monthly.

If you have questions about an estimated bill, please phone or stop at the nearest NWPS office. Every effort will be made to answer all of your questions.

PAYING YOUR BILL

You may pay your bill by mail. A send-and-return envelope is included with your bill for this purpose. Send the part of your bill that is marked "PLEASE RETURN THIS PORTION WITH YOUR PAYMENT" along with your check or money order.

You may also pay your bill personally at your local NWPS office. Please bring the entire bill with you. An after-hours deposit box is also available at many NWPS offices.

If for any reason, you cannot pay your NWPS bill when it is due, please call your local NWPS office to explain the situation and to make arrangements for paying your bill.

LATE PAYMENT CHARGE

NWPS has been authorized to include a "Late Payment Charge" on delinquent billings. The charge was authorized because delinquent accounts create an added cost for all customers and not just those who create the problem.

Under the customer billing rules approved by the PUC, utility bills are payable upon receipt. Located at the lower left side of your bill (just above the perforation) is a box which reads: "A LATE PAYMENT CHARGE OF _____ WILL BE ASSESSED IF PAYMENT IS NOT RECEIVED IN OUR DIVISION OFFICE BY NEXT BILLING." If a customer bill is not paid before the next bill is issued, a late payment charge will be applied to any account having an unpaid balance of \$5.00 or more. The late payment charge will be 1% of the unpaid balance, plus a collection charge of \$2.00.

If you are having problems in paying your utility bill, we will make every reasonable effort to work with you.

MEASURING YOUR ENERGY USAGE

• Meter Reading

Normally, your electric and/or natural gas meter is read each month by an NWPS employee. This reading is made at intervals which coincide as closely as possible with a 30-day cycle. This monthly visit also gives our meter readers a periodic opportunity to inspect facilities used for natural gas and electric distribution.

• Meter Testing

NWPS conducts a regular program of periodic testing customers' meters. You may request NWPS to test the electric or gas meter, and you have the right to be present when the test is conducted. If the test request is made within a year after a previous request, you will be required to pay a deposit. The deposit will be refunded if the meter is found to have an error of 2% or more. The result of this test will be supplied to you within one week after the test is completed.

If a meter is found to have an error of 2% or more, a charge or refund covering the error will be made. The time period for this charge or refund may not exceed six months, unless it can be established that the error was due to some cause, the date of which can be fixed with reasonable certainty, in which case the refund or charge shall be computed from that date.

• Metering Equipment

NWPS furnishes customer meters; however, customers are required to furnish, install, and maintain their own meter mounting devices, such as meter sockets, meter pedestals, and metering enclosures.

For gas installations the customer furnishes, owns, and maintains all fuel piping, equipment, appliances, and other devices necessary to distribute gas service from the point on the outlet side of the NWPS meter.

A customer is not permitted to receive power or energy through one meter and resell such power or energy to another user through separate meters, regardless of who owns the meter serving the ultimate user.

• Master Metering Restrictions

All buildings, mobile home parks, and trailer courts for which construction was begun after June 13, 1980, shall be metered separately for each residential or commercial unit, with the exception of hospitals; nursing homes; transient hotels and motels; dormitories; campgrounds; other residential facilities of a purely transient nature; central heating or cooling systems; central ventilating systems; central hot water systems; residential multiple occupancy building of only two units, one of which unit is occupied by the owner of the building; and multiple occupancy buildings constructed, owned, or operated with funds appropriated through the Department of Housing and Urban Development or any other federal or state government agency.

Any existing multiple occupancy building receiving master metered service which is substantially remodeled or renovated for continued use as a multiple occupancy building, if such remodeling or renovation is begun after June 13, 1980, shall be individually metered, unless the building meets any of the exceptions listed above or unless the owner of such building demonstrates to the satisfaction of the PUC that conversion from master metering to individual metering would be impractical, uneconomical, or unfeasible.

The restrictions against master metering contained in the preceding paragraph are waived to the extent requests for variances are granted by the PUC.

RESALE OF UTILITY SERVICE PROHIBITED

Utility service furnished by NWPS under any rate schedule may not be resold by the customer in any manner.

CUSTOMER CONNECTION CHARGE

NWPS has been authorized to include a "Customer Connection Charge" in its billing procedures. Use of the Customer Connection Charge will more accurately identify costs to NWPS's customers by assuring that those customers who are responsible for the expenses of connection or reconnection will pay for them. Under this tariff provision, any customer who moves into or relocates within NWPS's service area, and who requests utility service, will be assessed a service connection charge.

That charge also applies to reconnection of service, as in the case of a meter which may have been temporarily disconnected. The charge will be \$10.00 for all connections made during normal business hours (8 a.m. to 5 p.m., Monday through Friday, excluding legal holidays) and \$15.00 for connections made during other hours. The charge will be included on the customer's first utility bill after the connection is made.

CONTINUITY OF SERVICE

NWPS attempts to provide continuous service but cannot guarantee an uninterrupted or undisturbed supply of electric or natural gas service. The Company is not responsible for any loss or damage resulting from the interruption or disturbance of service for any cause other than gross negligence by NWPS or its employees, and NWPS is not liable for any loss of profits or other consequential damages resulting from the use of service or any interruption or disturbance of service. NWPS urges its customers to install regulating or

protective devices to protect their appliances from potential damage from interruptions in energy supply or fluctuations in service from NWPS.

IF YOU SHOULD HAVE A COMPLAINT

NWPS believes it is important that you are satisfied with your electric or natural gas service. However, sometimes a question, misunderstanding, or complaint may develop. If it does, please let us know. In most cases, the problem will be solved through a visit or phone call to your nearest NWPS office. Our employees are trained to help you.

NWPS will make a full and prompt investigation of all complaints received. Please address all written complaints to the Division Manager at your nearest NWPS Division office. The address is listed in your local telephone directory.

IN CASE OF A DISPUTE

Whenever a customer advises NWPS before the disconnection of electric or natural gas service that any part of the billing, charges, or service is in dispute, NWPS shall:

1. Investigate the dispute promptly;
2. Advise the customer of the investigation and its result;
3. Attempt to resolve the dispute; and
4. Withhold disconnection of service during such investigation, provided the customer pays the undisputed portion of the bill.

If the dispute is not resolved, NWPS will notify the customer that he or she may appeal to the PUC within ten (10) working days after the disconnection notice was sent for resolution of the dispute.

ESTABLISHING UTILITY CREDIT

Most customers of NWPS are prompt in paying their monthly bills, a fact which we appreciate very much. Some customers, however, seem to find it difficult to maintain a prompt payment record. In cases such as these, NWPS has found it necessary to establish certain policies and procedures to deal with non-payment of bills. These policies and procedures are designed to protect not only NWPS, but also the customers who do maintain prompt payment records.

The credit history of anyone applying for service with NWPS will be reviewed. If a customer demonstrates satisfactory credit by traditional means or by providing his payment history with his prior utility company, no security deposit will be required. A customer who does not establish satisfactory credit will be required to establish credit by one of the four means listed below. If a deposit is required of a customer, it will be returned with interest at the end of any twelve-month period during which the customer has demonstrated satisfactory credit, as defined below.

A present customer who has had one or more disconnections of service in the last year or three or more disconnection notices in the last year or has an undisputed outstanding debt with NWPS shall be deemed to have demonstrated unsatisfactory credit. In the event that a customer demonstrates unsatisfactory credit, NWPS will require that the customer:

1. Make a cash deposit of one-sixth (1/6) of the customer's estimated annual bill. Deposits will earn seven percent (7%) simple interest per year from the date of deposit to the date of disconnection; or
2. Provide a letter of credit or post a surety bond; or
3. Be placed on an early payments list wherein the customer agrees to pay the bill for utility

services within five (5) business days after it is received; or

4. Negotiate another option with NWPS.

If a customer is unable to pay the full amount of the deposit, NWPS will accept payment of the deposit in reasonable installments over a period not to exceed four months.

DISCONNECTION OF SERVICE

If you want to have your electric or natural gas service disconnected as the result of moving or for some other reason, you should let NWPS know at least one business day before you want this discontinuation. You may do this by letter, by personal visit, or by a phone call to your local NWPS office.

Naturally, if a utility bill is not paid within a reasonable length of time, the customer who owes it cannot expect to continue to receive electric or natural gas service from NWPS.

We do not like to disconnect or refuse service to a customer, but sometimes it must be done. The customer will be notified before such action is taken if the reason is:

1. Non-payment of a utility bill;
2. The customer has failed to pay a required deposit or meet the credit requirements;
3. The customer has violated NWPS's rules on file with the PUC (these rules are available for customer inspection at any NWPS office);
4. The customer has breached the terms of the contract for service with NWPS or has failed to furnish those things necessary to obtain utility service; or
5. The customer has failed to allow NWPS employees access to Company equipment located on customer premises for meter reading, inspection, maintenance, replacement of equipment, or to conduct investigations for hazardous conditions. →

DISCONNECTION OF SERVICE, continued.

If at any time a hazardous condition is discovered, NWPS may immediately discontinue service until the hazardous condition is corrected. Also, NWPS may immediately discontinue service if unauthorized use or tampering with NWPS's service equipment is discovered. When possible, NWPS will attempt to provide advance notice of discontinuance to all customers affected.

The following is a list of conditions, all of which are considered before a customer will be disconnected for non-payment of a bill:

1. A customer may be receiving more than one class of service from NWPS. Only the class of service for which payment is delinquent may be disconnected.
2. Bills are due when received. Bills become delinquent twenty (20) days after the billing date. This period may be shortened if the customer's name is on the early payments list. This time period may be waived in cases of fraud, illegal use, or when it is clearly indicated that the customer is preparing to leave. If a customer's bill becomes delinquent, the customer has an additional ten (10) days in which to pay the bill to avoid disconnection.
3. If this is the customer's first disconnection notice, NWPS will attempt to notify the customer by telephone, personal visit, or certified mail and will provide the customer information about his right to appeal to the PUC.
4. If the customer has been unwilling to pay the bill in full or enter into a reasonable agreement with NWPS to pay the service bill, service will be disconnected.
5. No disconnection shall be made if a bona fide or just dispute concerning the bill exists. A dispute is only defined as bona fide and just if the customer pays the undisputed portion of the bill and contacts the PUC with the unresolved dispute within ten (10) working days after the disconnection notice was sent.
6. Electric or natural gas service will not be disconnected on any Friday, Saturday, Sunday, or legal holiday, or at any time when NWPS's business offices are not open to the public.
7. If a customer receives both gas and electric service from NWPS, he may have payments applied to either the gas or electric portion of his bill in order to avoid disconnection of that service.
8. In a landlord-tenant situation, where the meter is in the landlord's name, NWPS will not disconnect the utility service until the tenant has been offered the opportunity to put the electric or natural gas service in his or her name where it is economically feasible to do so, and the tenant has turned down this offer.

If service is disconnected for nonpayment, it will not be restored without payment of the outstanding bill and a reconnection fee and the furnishing of adequate security for the utility account.

CALL BEFORE DIGGING

If you are planning any excavation or construction on or near your property, please call the local NWPS office 48 hours in advance for location of underground distribution facilities.

**Northwestern Public Service
Company**

SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

	<u>Original</u>	Section No. 6
		Sheet No. <u>22</u>
Canceling	<u>Original</u>	Sheet No. <u>22.1</u>
	<u>through Original</u>	Sheet No. <u>22.8</u>

(SHEET INTENTIONALLY LEFT BLANK)

Date Filed: November 21, 1996

Effective Date: December 1, 1996

R. F. Leyendecker
Issued By: Vice President-Market Development

SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

	<u>Original</u>	Section No. 6
		Sheet No. 23
Canceling	<u>Original</u>	Sheet No. 23.1
	<u>through Original</u>	Sheet No. 23.8

(SHEET INTENTIONALLY LEFT BLANK)

Date Filed: November 21, 1996

Effective Date: December 1, 1996

R. F. Levendecker
Issued By: Vice President-Market Development

SOUTH DAKOTA GAS RATE SCHEDULE

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

	Section No. 6
<u>1st Revised</u>	Sheet No. <u>24.1</u>
Canceling <u>Original</u>	Sheet No. <u>24.1</u>

**North Western Energy - South Dakota
Service Request Form**

T

This form shall constitute the Customer's Agreement to the terms of the Gas Transportation Tariff. The Company shall have the right, to file for, and seek approval by the South Dakota Public Utilities Commission of, changes in rates, charges or other tariff provisions applicable to service hereunder and to place such changes in effect in accordance with applicable law; and this Agreement shall be deemed to have been amended to include such changes and any other changes which become effective by operation of law or by order of any governmental body with jurisdiction.

This agreement shall become effective as of _____, and shall be in effect for a primary term of _____ year(s) from such date, and from year to year thereafter, unless and until terminated by either party upon six (6) months' written notice.

Customer Name: _____

Customer Account Number: _____ **SIC Code:** _____

Customer Address - Gas Delivery Point: _____

Customer Address - Notices: _____

Customer Address - Invoices: _____

Customer Contact: _____ **Title:** _____

Phone: _____ **Fax:** _____

Receipt Point (NWE TBS): _____

Delivery Point: _____

Meter Number(s): _____

Previous Rate Designation(s): _____

Service Quantity: **Therms/Day** _____

Firm Transportation: **Therms/Day** _____

Daily Balancing: **Therms/Day** _____

Standby Supply **Therms/Day** _____

Date Filed: October 28, 2005

Effective Date: January 1, 2006

SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

	1 st Revised	Section No. 6
	Canceling	Sheet No. <u>24.2</u>
	Original	Sheet No. <u>24.2</u>

NorthWestern Energy - South Dakota
Service Request Form

Pricing:

From time to time, Customer and Company shall negotiate a rate and term of transportation which shall be by purchase nomination order in the form which is attached as Exhibit A and incorporated by reference in this Agreement.

Service Qualifications:

The Company is notifying Customers who have elected Gas Transportation Service of the risks of transportation reasonably known at the time the Customer begins transporting gas. The Customer hereby understands it may be subject to risks which include, but may not be limited to, the following:

- 1) The Company may not have firm or interruptible gas sales service available if the Customer seeks to purchase gas from the Company; and,
- 2) The Customer may be subject to pipeline penalties assessed to the Company which are caused by the Customer consuming the Company's gas with no authority to do so; and,
- 3) If the Customer elects to discontinue transporting gas and if the Company is able to secure a source of gas supply and transportation for the Customer, the cost of such gas and transportation may exceed the cost of gas being purchased by the Company's other Customers.

IN WITNESS WHEREOF, the Parties hereto have executed this Service Request Form as of the day and year set forth below.

Company

Customer

NorthWestern Energy

By: _____

By: _____

Title: _____

Title: _____

Date: _____

Date: _____

Date Filed: October 28, 2005

Effective Date: January 1, 2006

Jeffrey Decker

Issued By: Regulatory Specialist

SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 24.3
Canceling Original Sheet No. 24.3

North Western Energy - South Dakota
Service Request Form

T

EXHIBIT "A"
GAS TRANSPORTATION TARIFF
PURCHASE NOMINATION ORDER

This Purchase Nomination Order ("PNO") is made and entered into by and between Customer and Company. This PNO is pursuant to and in accordance with the provisions of the Agreement for Gas Transportation Tariff executed between the Parties and Company's Gas Transportation Tariff as on file with and made effective by the South Dakota Public Utilities Commission.

TELECOPY TO: _____

ATTENTION: _____

Telephone: _____ Telecopier: _____

RATES:

Transportation: _____ per MMBtu transported

Others:

Please acknowledge the terms outlined above by signing below, and return via facsimile to _____.

North Western Energy
"Company"

"Customer"

Name

Date

Name

Date

Date Filed: October 28, 2005

Effective Date: January 1, 2006

Jeffrey Decker

Issued By: Regulatory Services Unit

T

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

Original
Canceling

Section No. 6
Sheet No. 24.4
Sheet No.

Customer Name _____

Address _____, _____, _____
City State

(1) The provisions of NWE Rate No. _____ and NWE's General Terms and Conditions, as approved by the appropriate regulatory authority. A copy of these tariff sheets may be obtained from NWE.

(2) Customer's firm natural gas requirements are _____/day. All natural gas delivered by NWE to Customer in excess of such firm gas is interruptible gas. Such interruptible gas shall not be used during periods for which notice of curtailment has been given. Use of unauthorized gas during curtailment is subject to application of appropriate penalty provisions.

(3) The term of this Agreement shall be ____ year(s), beginning this date, and shall continue for additional one-year terms beyond such initial term unless ninety (90) days' written notice is provided by either party.

Dated this day of _____, _____.

Customer

NorthWestern Energy

By _____
Title _____

By _____
Title _____

Account No. _____

Date Filed: October 28, 2005

Effective Date: January 1, 2006

[illegible]

SOUTH DAKOTA GAS RATE SCHEDULE

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

Section No. 6
1st Revised Sheet No. 25.1
Canceling Original Sheet No. 25.1

**North Western Energy - South Dakota
Supplier Service Agreement**

This Supplier Service Agreement is made and entered into as of the _____ day of _____, _____, by and between Northwestern Energy (NWE) and _____, as agent for various end users (Group Customer).

WHEREAS, NWE and end users for whom Group Customer acts as agent have entered into an agreement for Natural Gas Transportation Service pursuant to the terms of NWE tariffs on file with and made effective by the South Dakota Public Utilities Commission and;

WHEREAS, Group Customer qualifies under NWE Optional Balancing Transportation Service tariff as a Group Customer and wishes to elect optional group balancing service.

NOW THEREFORE, in consideration of the mutual promises contained in this Agreement, the parties agree as follows:

1. NWE will calculate the level of Group Customer's monthly and daily imbalances at the delivery points shown on Appendix A to this Agreement as if incurred under the terms of its Gas Transportation Tariff by one customer.
2. This Agreement is subject to the provisions of NWE's transportation tariff, the general terms and conditions of service applicable to transportation customers and the optional group balancing transportation service tariff as the same may be amended from time to time.

Date Filed: October 28, 2005

Effective Date: January 1, 2006

Jeffrey Decker
Issued By: Regulatory Specialist

SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

1st Revised
Canceling Original

Section No. 6
Sheet No. 25,2
Sheet No. 25,2

NorthWestern Energy - South Dakota
Supplier Service Agreement

3. NWE shall have the right to file for, and seek approval by the South Dakota Public Utilities Commission for changes in rates, charges, or other tariff provisions applicable to service hereunder and to place such changes in effect in accordance with applicable law; and this Contract shall be deemed to have been amended to include such changes and any other changes which become effective by operation of law or by order of any governmental body with jurisdiction.
4. This contract shall become effective as of _____ and shall continue for monthly terms thereafter and may be terminated by Company with three days' written notice and Group Customer upon one month's written notice. The contract may be amended at any time by execution of a revised Appendix A to change the applicable delivery points.

IN WITNESS WHEREOF, the parties have executed this Agreement, effective as of the date first written.

NorthWestern Energy

Group Customer

By: _____

By: _____

Title: _____

Title: _____

Date Filed: October 28, 2005

Effective Date: January 1, 2006

Jeffrey Decker

Issued By: Regulatory Specialist

SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 25.3
Canceling Original Sheet No. 25.3

NorthWestern Energy - South Dakota
Supplier Service Agreement

T

APPENDIX A

Delivery Points

- 1 .
- 2.
- 3.

NorthWestern Energy

Group Customer

By: _____

By: _____

Date _____

Date: _____

Effective Date of Appendix A

SOUTH DAKOTA GAS RATE SCHEDULE

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

Section No. 6
Sheet No. 26
Canceling 1st Revised Original Sheet No. 26

NORTHWESTERN ENERGY - SOUTH DAKOTA TRANSPORTATION SERVICE DESIGNATION

This form shall designate the responsibility of the various parties in the delivery of transportation service. The information listed shall be assumed to be correct until a revised form is received by NorthWestern Energy.

Customer Name: _____

Customer Contact: _____ Title: _____

Customer Address - Gas Delivery Point: _____

Meter Number(s): _____

Effective Date (first of month): _____

Gas Supplier: _____

Gas Supplier Contact Name: _____

Nominations:

The nominations for the delivery point(s) listed above will be made by the party designated below.

_____ Customer Phone: _____ Fax: _____

_____ Supplier Phone: _____ Fax: _____

Usage Information:

The usage information for the delivery point(s) listed above will be sent to the party designated below.

_____ Customer Phone: _____ Fax: _____

_____ Supplier Phone: _____ Fax: _____

Billing:

The transportation billing for the delivery point(s) listed above will be sent to the party designated below. The Customer shall be responsible for the amount billed regardless of the party designated.

_____ Customer (will be sent to address listed on agreement)

_____ Supplier Address: _____

The Customer is responsible for notifying NorthWestern Energy of changes to the above information 3 work days prior to the beginning of the month that the changes are to take effect. Please return this document via fax to : (605) 353-7479

Signature _____

Name _____

Title _____

Date _____

Date Filed: October 28, 2005

Effective Date: January 1, 2006

Jeffrey Decker
Issued By: Regulatory Specialist

SOUTH DAKOTA GAS RATE SCHEDULE

**NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA**

	Section No. 6
	1 st Revised Sheet No. 27
Canceling Original	Sheet No. 27

NORTHWESTERN ENERGY - SOUTH DAKOTA
REQUEST FOR TELEMETERING SERVICE

In order to provide gas transportation service under the terms of the Gas Transportation Tariff a customer must have telemetry equipment installed. According to the terms of the tariff, the customer will be billed for all costs relating to the installation of the required telemetry equipment, at a total cost of \$2,100. This charge will be considered a non-refundable contribution in aid of construction. NorthWestern Energy (NWE) will retain ownership of the equipment and be responsible for maintenance. The charges include an income tax gross-up of the contribution amount.

The standard labor and equipment charged to the customer include the following:

- 1) Cost of the telemetering hardware
- 2) Hardware necessary to retrofit existing meter (electrocorrector installation)
- 3) Labor required to modify meter
- 4) Labor required to install telemetering equipment
- 5) Marketing labor

The telemetering installation costs will be billed as an additional item on the monthly transportation billing. If you would like NWE to bill your gas supplier for these charges, please enter the supplier's information below. You, as the customer of NWE, will have responsibility for these charges should payment not be received by NWE from the supplier designated.

Gas Supplier to be billed: _____

Contact: _____

Phone: _____

Return this executed Request for Telemetering Service to:

NorthWestern Energy
600 Market Street W.
Huron, South Dakota 57350
Phone: (605) 352-8411 or 1-800-245-6977
FAX: (605) 353-8346

Agreed to by: _____

Name: _____

Title: _____

Company: _____

Date: _____

Date Filed: October 28, 2005

Effective Date: January 1, 2006

Jeffrey Decker
Issued By: Regulatory Specialist

SOUTH DAKOTA GAS RATE SCHEDULE

NORTHWESTERN ENERGY
HURON
SOUTH DAKOTA

Section No. 6
1st Revised Sheet No. 28
Canceling Original Sheet No. 28

EXTENDED SERVICE AGREEMENT

NAME(S) _____ DATE _____

SERVICE ADDRESS _____ CITY _____

ACCOUNT NO. _____ RATE NO. _____ BILLING CYCLE _____

The undersigned Customer and NorthWestern Energy ("NWE") agree that natural gas will be provided by Company to Customer as follows:

(1) Customer has natural gas requirements of at least 2,000 therms per day and is receiving natural gas service from NWE under the rate listed above.

(2) During the term of this Agreement, the rate per therm of natural gas delivered by NWE to Customer will be subject to the discounts on the non-gas portion of the commodity rate in accordance with the following:

Years Remaining in Contract Term	Discount
More than four	8 percent
Four	4 percent
Three	3 percent
Two	2 percent
One	1 percent

(3) The term of this Agreement shall be five years, beginning with the execution of this Agreement.

(4) All provisions of NWE's filed tariff listed above, including NWE's General Terms and Conditions, all as amended from time to time and filed with the South Dakota Public Utilities Commission, not specifically changed by this Agreement shall apply.

Accepted and approved this _____ day of _____, 19____.

NORTHWESTERN ENERGY CUSTOMER

By _____ By _____

Title _____ Title _____

Date Filed: October 28, 2005

Effective Date: January 1, 2006

Jeffrey Decker
Issued By: Regulatory Specialist

**NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA**

Sheet No. 29

Canceling

Sheet No. 29

33 Third ST SE P O BOX 1318
Huron, South Dakota 57350-1318
Telephone 1-800-245-6977

MONTH 99, 9999

Customer Name
Mailing Address
City, State 99999-9999

Account Number: 9999999-9

[illegible]

Dear Customer First Name,

Our records show your utility account with us is overdue in the amount shown below:

Disconnect Amount	\$999,999.99	Total Amount Of Bill	\$999,999.99
-------------------	--------------	----------------------	--------------

We recognize that from time to time customers have temporary financial problems making it difficult to pay bills promptly. We are willing to work with you to resolve the payment of your utility account. Please call our 24-hour Customer Service Center 1-800-245-6977 to make payment arrangements.

We regret that unless payment or arrangements for payment of your overdue account is made prior to 99/99/9999, service will be disconnected. Once service is disconnected, in addition to payment of the utility bill, a reconnection fee of \$42.00 plus tax during business hours (\$63.00 plus tax after business hours) is required before your utility service is restored.

If you believe that some or all of the charges are in error, we encourage you to contact us to discuss the disputed charges.

If we can not resolve the dispute, you should pay the undisputed portion of the bill. South Dakota customers have the right to appeal the unresolved dispute to the SD Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 1-800-332-1782.

Please disregard this notice if payment of your overdue account has already been made and thank-you for you cooperation.

Sincerely,
NWPS
Collection Department

Date Filed: December 3, 1997

Effective Date: January 5, 1998

GE 97-004

R. F. Levendecker

Issued By: Vice President-Market Development

NORTHWESTERN PUBLIC SERVICE COMPANY
HURON
SOUTH DAKOTA

Original

Canceling

Sheet No. 30

GE 97-004

